

RAJ R KAPADIA

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Objective:

Seeking a position to utilize my skills and abilities in an organization that offers professional growth while being resourceful, innovative and flexible and to consistently deliver quality performance. To use my analytical skills, ability to communicate ideas, commitment to perform quality work in a stipulated period of time and relevant experience to improve efficiency and be a highly innovative and successful employee.

Professional Summary

- March 2013 to Present. 2 Years 8 Months as Network Engineer & Support Engineer.
- Basic knowledge of website development (html). C-panel, WHM. Webserver maintenance, CMS
- Working Knowledge of OSI layer model, IP addressing & Subnetting, Configuring Switches, VLANs, Spanning Tree, Wireless technology, Wireless Security. Good understanding about configuring Routers, Routing Protocols, DHCP, VPN configurations, MS Excel, Outlook.
- Routers (Cisco & BA Systems), Switches (Cisco, HP), Wi-Fi Modems and Nomadix, Troubleshooting and Configuring Wi-Fi Network/Access Points, Implementing Network & Wireless Security. VPN configurations, Ms- Excel, Outlook.

Employment History

1. GoldLocker Pvt. Ltd.

August 2015 - Present

System Administrator

Location- Andheri (Mumbai)

Role

- Webserver Maintenance, Windows Server, C-panel, WHM, Network Administration monitor & support.

Job Profile

- Perform daily system monitoring, verifying the integrity and availability of all hardware, server resources, systems and key processes, reviewing system and application logs, and verifying completion of scheduled jobs such as backup. Maintenance & troubleshooting of all systems & related peripherals.
- Perform regular security monitoring to identify any possible intrusions
- Create, change, and delete user accounts per request. Repair and recover from hardware or software failures. Coordinate and communicate with impacted constituencies. Maintain operational, configuration, or other procedures. Perform periodic performance reporting to support capacity planning.
- Perform ongoing performance tuning, hardware upgrades, and resource optimization as required.
- Configure CPU, memory, and disk partitions as required. Maintain data center environmental and monitoring equipment. Attending SLA meetings and preparing technical reports for the same.
- Day-to-day admin & monitoring of Network elements. Configuration of systems on Domain Server.
- Working on Active Directory on server. Develop and maintain installation and configuration procedures.

Hardware Involved

- Windows Server, Desktops, Switches, Router, EPBX.

Applications Involved

- Website- Jomla.
- Basic Windows applicaions.
- Repository System.

2. Star Solutions & Telecommunications

April 2014 –August 2015 (1Year 4Months)

Network Engineer

Location- Powai/Ghatkopar (Mumbai)

Role

- Configure CDMA-EVDO networks and Network Peripherals, deploy, monitor and provide support.

Job Profile

- Network Monitoring team - L2 Level.
- Configuring BSC and BTS for GSM and CDMA-EVDO networks. Thus assigning network IP's and deploying the same.
- Configuring various VPNs, gateways and monitoring the same.
- Configuration of Site to Site & Client to Site VPN using various Key Management protocol, Encryption algorithm and Integrity methods
- Troubleshooting all Level 1 & 2 escalated issues in respect of Network, Router, MPLS Links, Internet links, Site to Site Network access.
- Prepare daily reports such as Network Uptime reports, Bandwidth utilization reports, KPI Report, Latency reports for the various links and networks.
- Attending SLA meetings and preparing technical reports for the same.

Hardware Involved

- Cisco Routers & Switches maintenance.
- BTS, BSC, MSC, HLR, SSVR, & OMC

Applications Involved

- **CEM:** This is a Linux based application which deals with the various checking of the MSC, OMC, SSVR and HLR health check & also to check the status of each and every device present and functioning in the server respectively. Nodes that are connected to the MSC to create connectivity in between. Also can check the site elements pinging or not.
- **OMC (GUI):** This Application gives the segregated view of all the sites and the sectors of the BSC & BTS being located at different places according to their respective site.
- **Dash Board (Web Based GUI):** It's a URL of the sites respectively according to the sites and the location and gives a brief and a segregated view of all the sites and temperature and many other parameters related to that particular device being situated as to function as a tower for the mobile signals and which are responsible for the calls initiation and termination and all the detailed information can be retrieved from that particular URL. History of a particular site can be checked using the same dashboard.

Responsibilities

- Responsible for maintaining networks & working part of the team & operating in a fast paced, changing & challenging 24*7 environment
- Taking care of client's Telecom Service, Maintaining and managing the network devices.
- Day-to-day admin & monitoring of Network.
- Investigating, diagnosing & resolving all network problems.
- Design, setup and configure complex wireless networking that supports open or secured access and the ability to support voice and video applications
- Cisco/HP switch configuration particularly VLAN configuration & troubleshooting.
- Addition of new branches in the Network & Planning future improvements.
- Reports generation for the whole network history.

3. Microsense Networks Pvt. Ltd.

March 2013 - April 2014 (1Year 1Month)

Help Desk Engineer

Location- Taj Lands' End-Bandra (Mumbai)

Job Profile

- Administering & implementations, providing support, maintenance and administration of the various Hotel Networks and Applications.
- The primary applications used - Fidelio, Shawman & CFS.
- Configuration of Switches, Routers & APs.
- Provide Dedicated Lease Line during Events in Hotel.
- Prepare & Maintain Inventory for all the devices in the hotel.

Hardware Involved

- Cisco & BA System router configuration, troubleshooting and maintenance.
- Cisco (2960, SF-300 switches), HP Procurve (5500 & 26-series).
Cisco, Net gear, Ruckus and EnGenius Access points used for WiFi signal transmission for Wireless Internet Connectivity.

Applications Involved

- Fidelio: This is a PMS application which deals with the various modules of the Hotel Management System as- Area Management, Front-Office & Back-Office Management, Reservations, Sales/ Revenue management and Customer Billing
- Ruckus Controller: This Application handles the Ruckus Access Points. It works as a monitoring tool for Ruckus Access Points.
- HP IMC Server: A strong monitoring tool for switches. Gives total console of the switch & useful in monitoring switch ports.

Academics

- B.E (Electronics and Telecommunication) 2012 - North Maharashtra University; 70.9 %(SEM VIII), Aggregate: 63.4 %.
- Diploma Final Year (Electronics and Telecommunication) 2008 - MSBTE 68.40%
- 10th (S.S.C) 2004 - Maharashtra State Board of secondary and Higher Secondary Education 72.26%

Professional Qualification

- CCNA (Routing & Switching)
- Basic Website Development(html)

References

Mr. Ameya Mandpe (Assistant Manager, Microsense): +919821373252.

Mr. Subhash Wangde (Technical Manager, Star Solutions and Telecommunications): +919820696872.

Personal Information

Date Of Birth	25 th March 1989
Marital Status	Single
Permanent Address	186 Perin Nariman Street, 2 nd floor, Fort, Mumbai: 400001.
Languages Known	English, Hindi, Gujarati, Marathi.
Hobbies	Reading Books, Listening Music, Travelling.

Declaration

I hereby declare that the information furnished above is true to the best of my knowledge.

Date:

Place:

(Raj Ramesh Kapadia)